

PATIENT PAYMENT POLICY

ERIC R NELSON MD PC 928-776-1004

Thank you for choosing Dr. Nelson as your provider. We are committed to providing you with quality health care. Because some of our patients have had questions regarding patient and insurance responsibility for services rendered, we have been advised to develop this payment policy. Please read it, ask us any questions you may have and sign in the space provided. A copy will be provided to you upon request.

1. **Insurance.** We participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is expected at each visit. If you are insured by a plan we do business with but don't have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.
2. **Co-payments.** All co-payments must be paid at the time of service. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments from patients can be considered fraud. Please help us in upholding the law by paying your co-payment at each visit.
3. **Proof of Insurance.** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license or your social security number and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim.
4. **Claims Submission.** We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not party to that contract.
5. **Coverage Changes.** If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits.
6. **Nonpayment.** Partial payments will not be accepted unless otherwise negotiated with this office. If your account becomes delinquent after you have received a collection letter from our office, please be aware that if this balance remains unpaid, we may refer your account to a collection agency and you may be discharged from this practice. In the event of finding it necessary to turn your unpaid balance over to a collection agency all collection fees and/or legal fees will be owed in addition to the remaining balance.

Our practice is committed to providing the best treatment to our patients.

Thank you for understanding our payment policy. Please let us know if you have any questions or concerns.

I have read and understand the payment policy of ERIC NELSON MD PC and agree to abide by its guidelines:

Signature of Patient or Responsible Party

Date

Staff - Witness Signature

Date